

News Release

An Exelon Company

Contact: Christina Harper

Pepco, Communications 202-872-2680 (media hotline)

FOR IMMEDIATE RELEASE

Application Period Now Open: Pepco Customers Can Receive Cash Grants to Help Pay Energy Bills

In the 2018 LIHEAP program year, Pepco connected customers with \$11.5 million in energy assistance

WASHINGTON, D.C. (August 28, 2019) – Pepco customers can now apply for energy bill assistance through the Low-Income Home Energy Assistance Program (LIHEAP). Customers in the District of Columbia and Maryland can receive more than \$1,000 in grant support toward their energy bill by applying through their local program.

"We are committed to providing our valued customers with affordable energy service," said Donna Cooper, Pepco region president. "Each year, LIHEAP provides a very important resource for customers that need financial support. Our teams work extremely hard and collaboratively with local community organizations and governmental agencies to make sure our customers are aware of this vital funding. We are taking the important step to remind our customers to apply as early as possible to ensure they receive the assistance they need."

Grant eligibility differs by state and is based on a customer's annual household income and size. A customer's annual household income cannot exceed 175 percent of the federal poverty income guidelines. Homeowners, renters, roomers, and subsidized housing tenants may be eligible. Customers do not have to be behind on their bills to receive a grant.

Maryland's maximum income eligibility requirements are as follows:

- \$21,858 One-person household
- \$29,593 Two-person household
- \$37,328 Three-person household
- \$45,063 Four-person household

Washington, D.C.'s maximum income eligibility requirements are as follows:

- \$30,918 One-person household
- \$40,431 Two-person household
- \$49,944 Three-person household
- \$59,457 Four-person household

In Maryland, customers can apply for LIHEAP energy assistance through the <u>Department of Human Services website</u>, by visiting a <u>Local Administering Agency</u>, or by calling the Office of Home Energy Programs at 800-332-6347. Customers in the District of Columbia can apply for LIHEAP energy assistance through the <u>D.C. Department of Energy and Environment</u> (DOEE), by visiting one of <u>DOEE's Energy Centers</u>, or by calling 311.

In the 2018 program year, Pepco's customer advocate team connected nearly 19,000 customers with more than \$11,500,000 million in LIHEAP assistance. In addition to LIHEAP, Pepco provides customers several ways to save money and manage energy costs. My Account provides a web-based interactive tool, giving customers a detailed analysis of personal electric use and offers helpful ways to save. Customers can visit pepco.com to learn more about available energy assistance programs and tips to save money and energy.

Pepco works with customers who may have difficulty paying their energy bill. Through payment options such as flexible payment arrangements that offer individually tailored payment installment plans or budget billing. This program averages payments over a 12-month period to help customers manage their monthly electricity costs. Customers who may be struggling to make a payment should contact Pepco as soon as possible at 202-833-7500.

To learn more, readers are encouraged to visit **The Source**, Pepco's online news room. Find additional information about Pepco by visiting <u>pepco.com</u>. Follow us on Facebook at <u>facebook.com/pepcoconnect</u> and on Twitter at <u>twitter.com/pepcoconnect</u>. Our mobile app is available at <u>pepco.com/mobileapp</u>.

###

Pepco is a unit of Exelon Corporation (NYSE: EXC), the nation's leading energy provider, with approximately 10 million customers. Pepco provides safe and reliable energy service to approximately 883,000 customers in the District of Columbia and Maryland.